

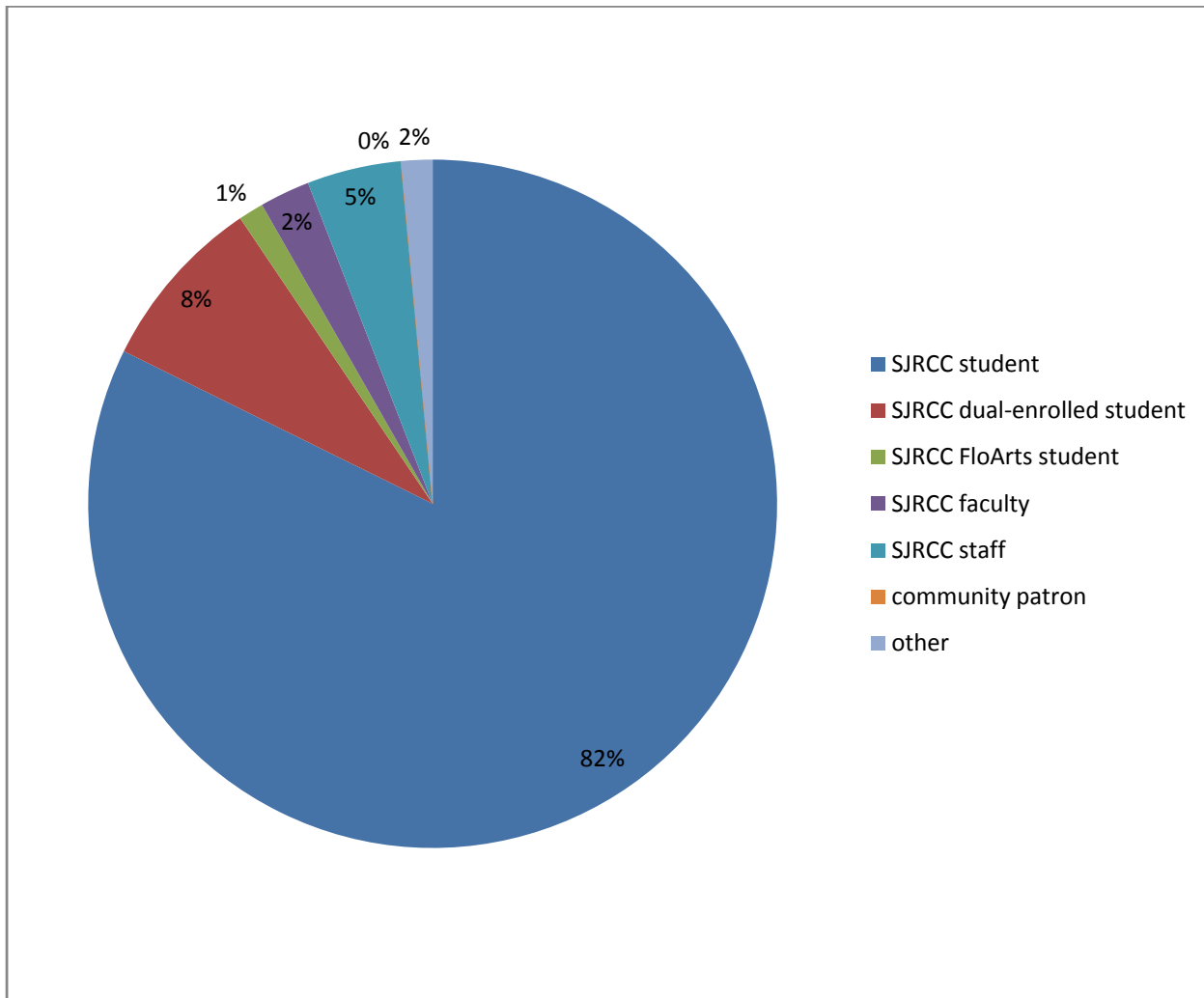
The SJRCC Library staff wants to hear from you. Please take a moment to answer these questions and let us know how we are doing.

ALL CAMPUS LIBRARIES RESULTS

1. Are you a:

Raw numbers: 279 SJRCC student 28 SJRCC dual-enrolled student 4 SJRCC/FloArts student
8 SJRCC faculty 15 SJRCC staff 0 community patron 5 other

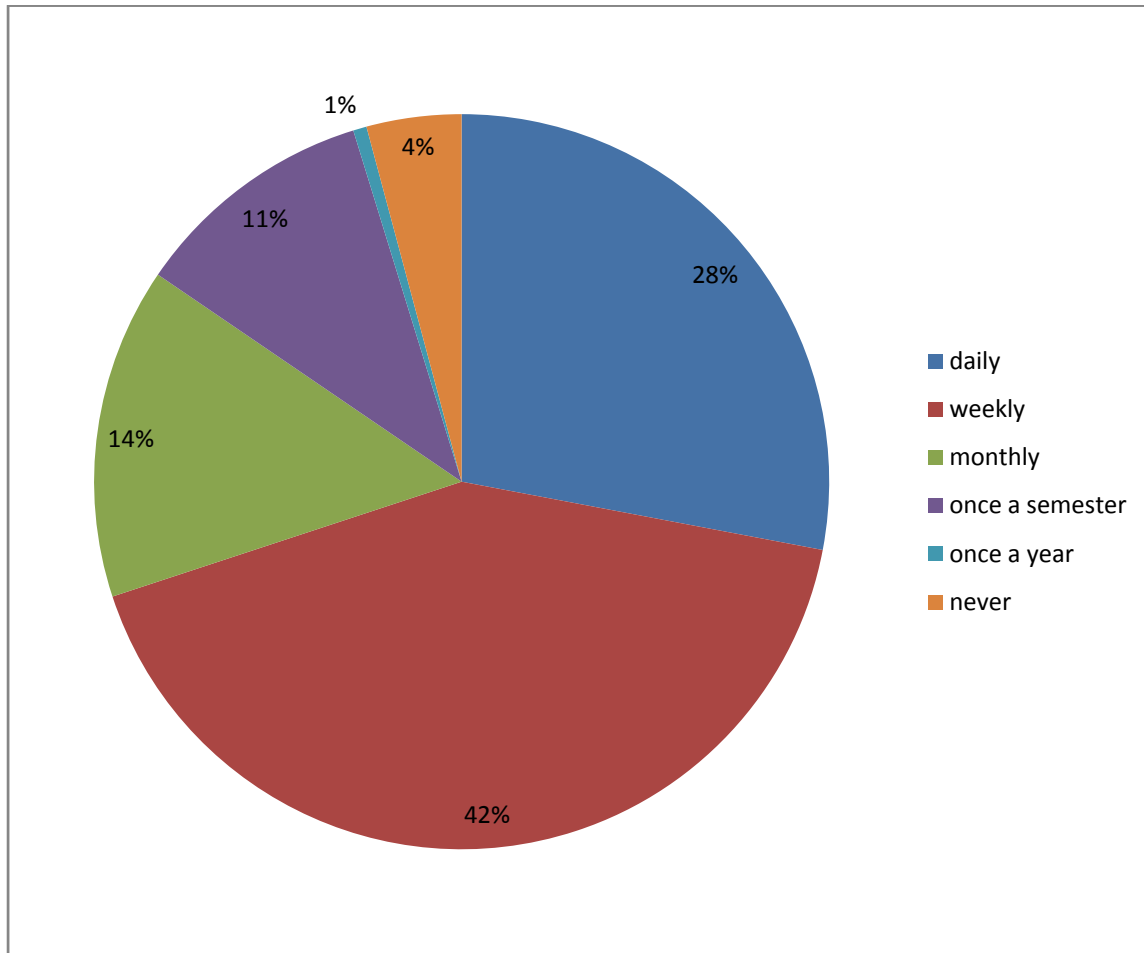
Percentages:



2. How often do you visit the Library in person?

Raw numbers: 94 daily 141 weekly 49 monthly 36 once a semester 2 once a year 14 never

Percentages:



3. When you visit the Library, what do you do? (Please check all that apply):

Raw numbers: 189 do research 184 study 241 use a computer 81 relax between classes 54 read magazines
88 check out books or DVDS 17 check out instructors' Reserve materials 32 other _____

"Other" responses (when specified):

Palatka Campus Library

- Learn how to use database
- Don't go to the library
- Fix computers
- Use wi-fi
- Copier
- Chat with Julie

Orange Park Campus Library

Check email

Work

Print paper

Email

Chill

Sleep

Talk to John b/c he is awesome 😊

St. Augustine Campus Library

"I actually have a class by the library."

"complete homework"

"Go to class"

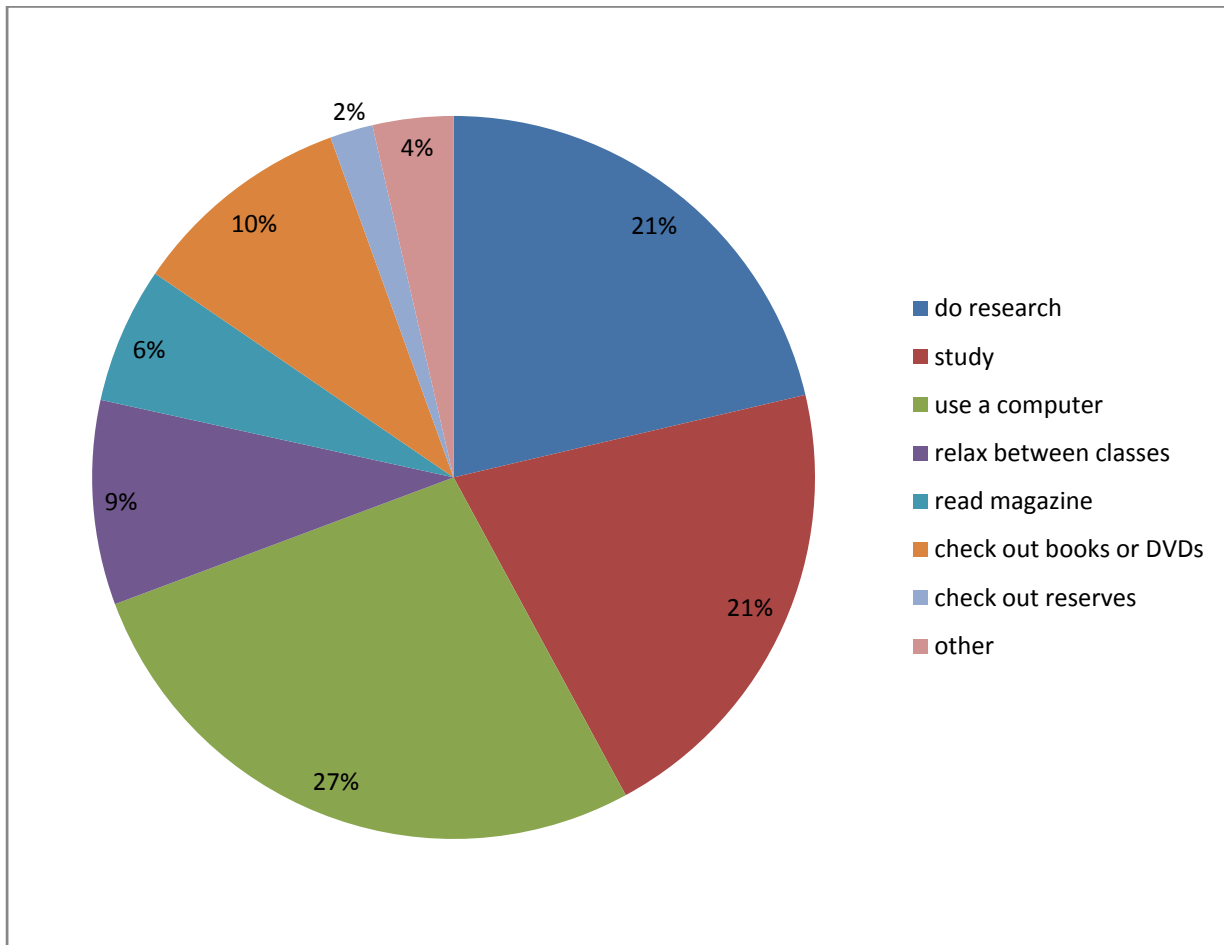
"Attend class"

"Meetings/training"

"Grade papers"

3. When you visit the Library, what do you do? (Please check all that apply): (continued)

Percentages:



4. Do you have any suggestions for improving the Library facility (furnishings, number of computers, etc.)?

Suggestions:

Palatka Campus Library

- Get more novels
- More computers would be helpful (9)
- Computers are a little slow
- Maybe more movies
- More computer space
- More comfortable chairs
- More fiction, No more Dewy Decimal
- Snack Machines
- Get more and better DVDs
- Do away with shelving problem and most of all get rid of periodicals
- Better set up for students and laptops
- More books (2)
- Set up a system on the computer so students can type in something to find a book
- Kick out the screaming kids that people bring with them.
- Speak to Computer Lab staff member about disturbing students

Orange Park Campus Library

More comfortable areas to sit back & read

A better resting area

I would like to see a few computer put in the cubicle behind the book shelves

Way too noisy! Too many people talking too loudly. Enforcemnt of the standard library rule – nothing above a whisper.

Just update your library facility

Yeah get rid of the noisy kids

More computers at times during the day you can't get on them

Better mouses for computer. They are very unreactive

You could add computers in the back where the study desks are at

More computers, sign in for a computer is a waste of time

More computers no card requirement for lab

No

No

Nope

More computers & cheaper copy machines

Bigger/more resources

More computers & more copiers

More books on video games

More computers

Keep on truckin

No

No

No

It gets to cold; so keep the library not freezing

More computers

Comfortable couches would be nice

Number of computers or allow us to use the comp. in the "other" room

Getting security in here to keep the ignorant under control

No

More printers

More computers!

More computers

Website can't be accessed due to firefox connection

If there is a way to provide more computers. Other than that everything is great 😊

Need wireless network

None

Make it quieter!

Buffet

Buffet

N/A

More computers would be nice

More computers would be nice

Just please don't get rid of the computers with the floppy drives

No

None

More comfortable seating areas – couches etc.

Maybe get some more computers

A couple more couches

Not really maybe more books

N/A

More couches

None
More puters would help
Excellent, some days more computers needed in labs
No – all good!
I would say the internet outside is always shutting down
No, I like it just as it is ☺
Increasing # of computers would be extremely helpful
None
No
Let us eat
No
None
Try to invest in a scanner
Some color printers maybe a select few
Free snacks

St. Augustine Campus Library

“More magazines (diversity)”
“Newer DVDs”
“Lounge chairs or couches”
“Furnishing, more natural lighting”
“More general public computers w/ better mouse.”
“install open office”
“couches, lounge chairs”
“increase quality of computers, larger study area”
“more computers”
“more number of computers”
“Get a leather couch.”
“more books”
“More general use computers”
“fix the wireless internet/Starbucks”
“get more modern looking furniture, Starbucks”
“more cushy chairs to lounge and study”
“make people be more quiet, like using cell phones by the computers”
“constant upgrading of computers so they don’t become obsolete”

“more seating”

“quieter computer area, not conducive for studying”

“paint it brighter colors, liven it up”

“more computers”

“the computers could use more speed at loading”

“maybe a happier atmosphere, better technology” (later suggested adding “free stuff, chicken and tots”).

“The computer lab smells bad”

“Later hours please! We cant stop studying @ 9pm!”

“Clean the tables and chairs more often”

“it would be better if the library was bigger, but since it’s not, making it more quiet and also wireless internet is good.”

“more computers”

“more sound proof rooms & meeting areas for groups”

“more computers or at least wi-fi”

“increase number of computers & get wireless up & running”

“more computers for students that do not have student IDs”

“Not really, it’s all good to me.”

“Nah, it rocks!”

“I think it is pretty good.”

“Great how it is”

“No, it’s pretty good.”

“Good job”

“The library is great as it is.”

“No. Library is just fine.”

“Looks good to me.”

“None. Very well run!”

“No – it is excellent”

“I find the library to be a comfortable, useful facility with superior customer service for students, faculty & staff.”

5. What type of assistance have you received from a SJRCC librarian? (Please check all that apply):

Raw numbers: 108 How to use the catalog 159 How to use the online databases 66 How to cite resources
62 How to construct a search strategy 67 Advice regarding best resources to use for a given topic
42 Other: _____ 106 I have not asked a librarian for assistance

“Other“ responses (when specified):

Palatka Campus Library

- Word processing
- Search for books (3)
- Where to find something
- DVD time limit
- Interlibrary loan

Orange Park Campus Library

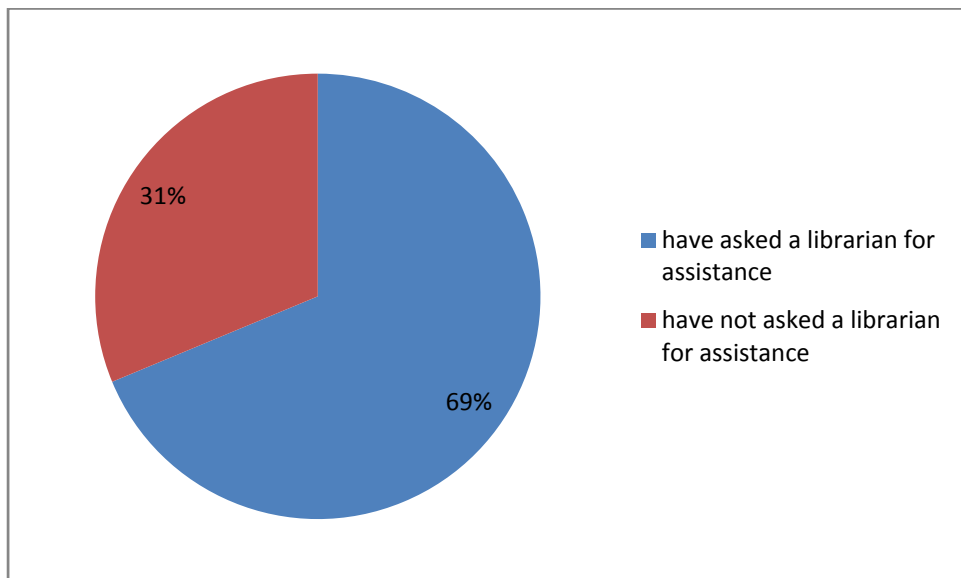
Where classes are
How to use the copy machine
Looking for lost & found
Finding a book
Using SJRCC web site
Specific books
Nettin (? Illegible)
Everything imaginable
How to use WebCT and send over assignments
How to use Microsoft 2007

St. Augustine Campus

“get a library card”
“help with Microsoft, Comp II presentations, and COMP II research aids”
“group tours”
“Purchase DVD, on-line/internet [help]” (staff response)
“Guest lectures, SLS 1101 College Success”
“projects”

Percent of respondents who have asked for assistance: 69%

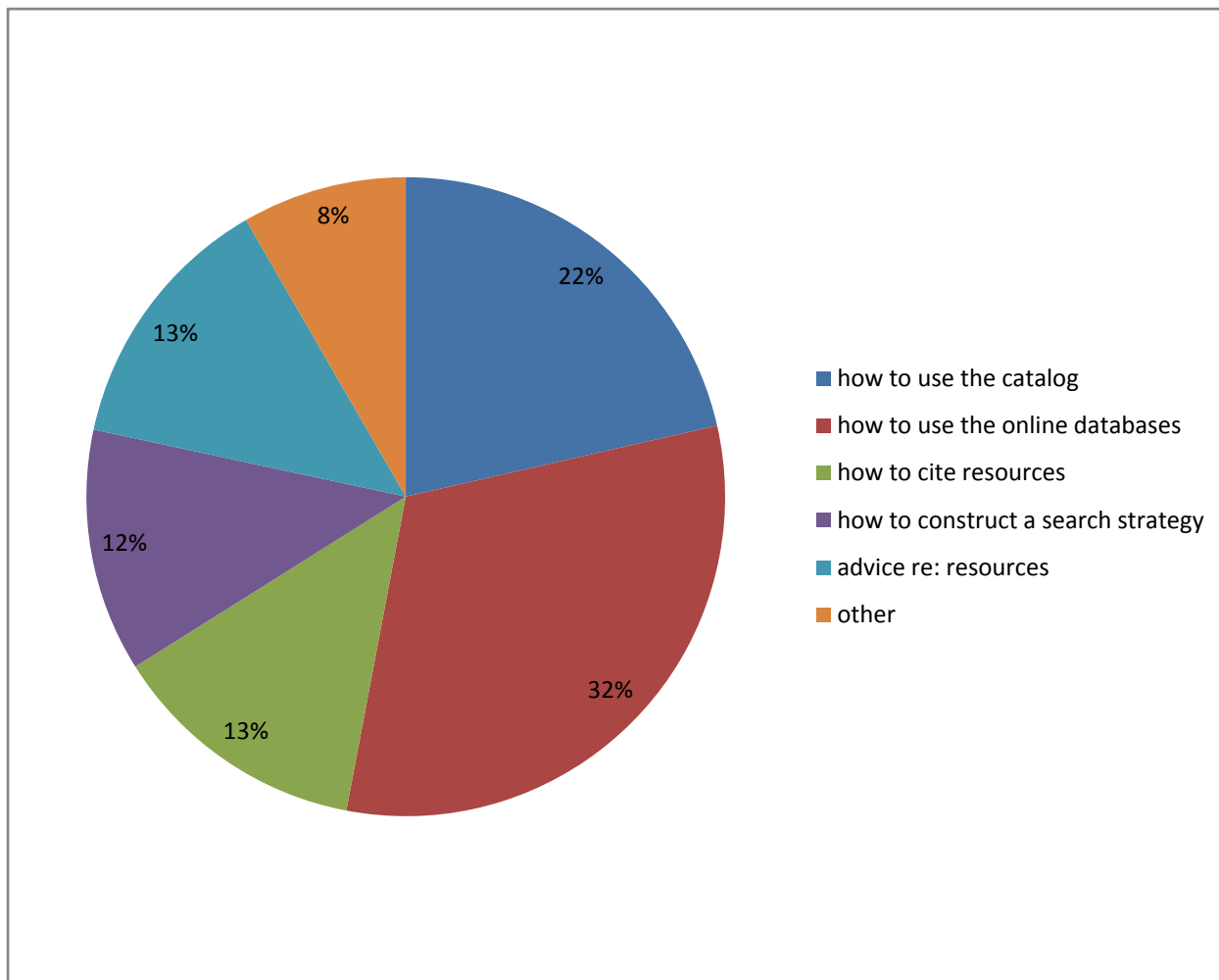
Percent of respondents who have not asked for assistance: 31%



5. What type of assistance have you received from a SJRCC librarian? (continued)

Raw numbers: 108 How to use the catalog 159 How to use the online databases 66 How to cite resources
62 How to construct a search strategy 67 Advice regarding best resources to use for a given topic
42 Other: _____

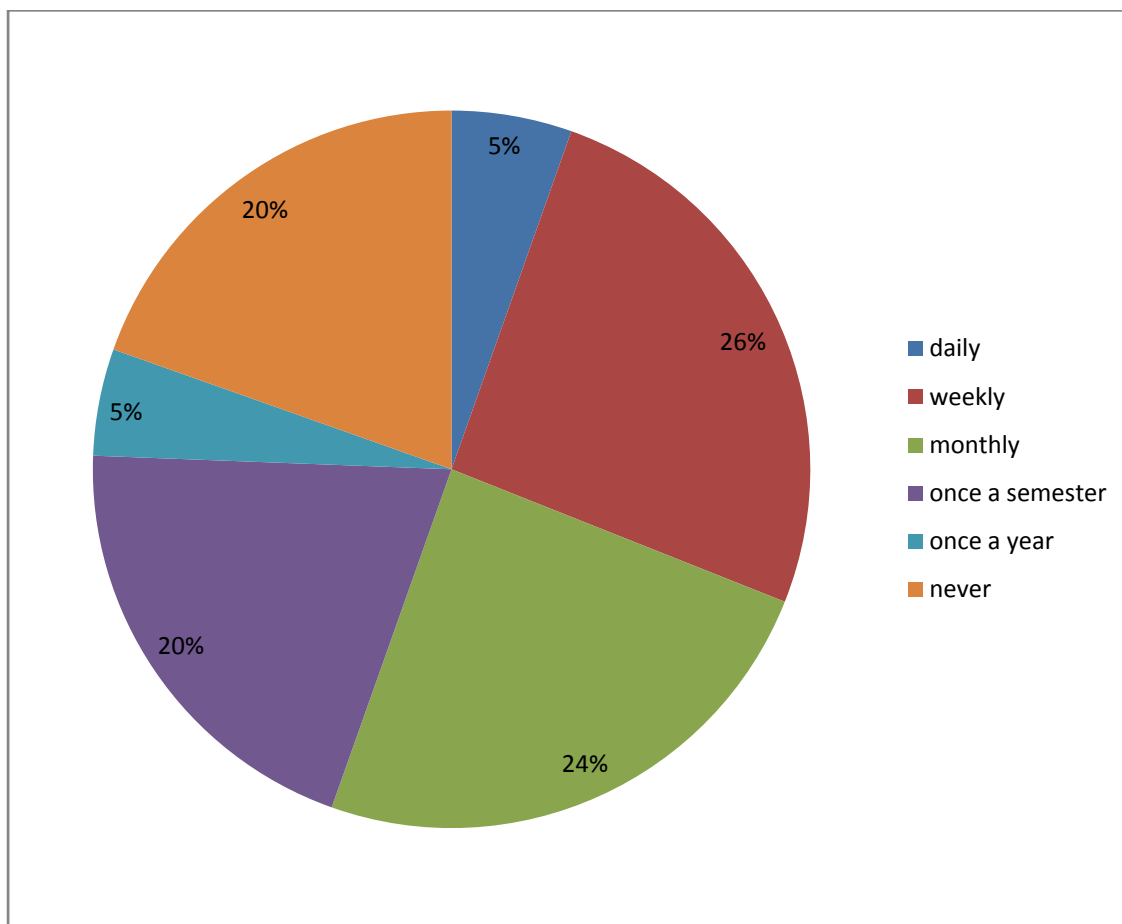
Percentages :



6. How often do you access the Library's online resources (including the databases, catalog, library web site, and Ask-A-Librarian chat/email service) from home or on campus ?

Raw numbers: 18 daily 85 weekly 81 monthly 67 once a semester 16 once a year 65 never

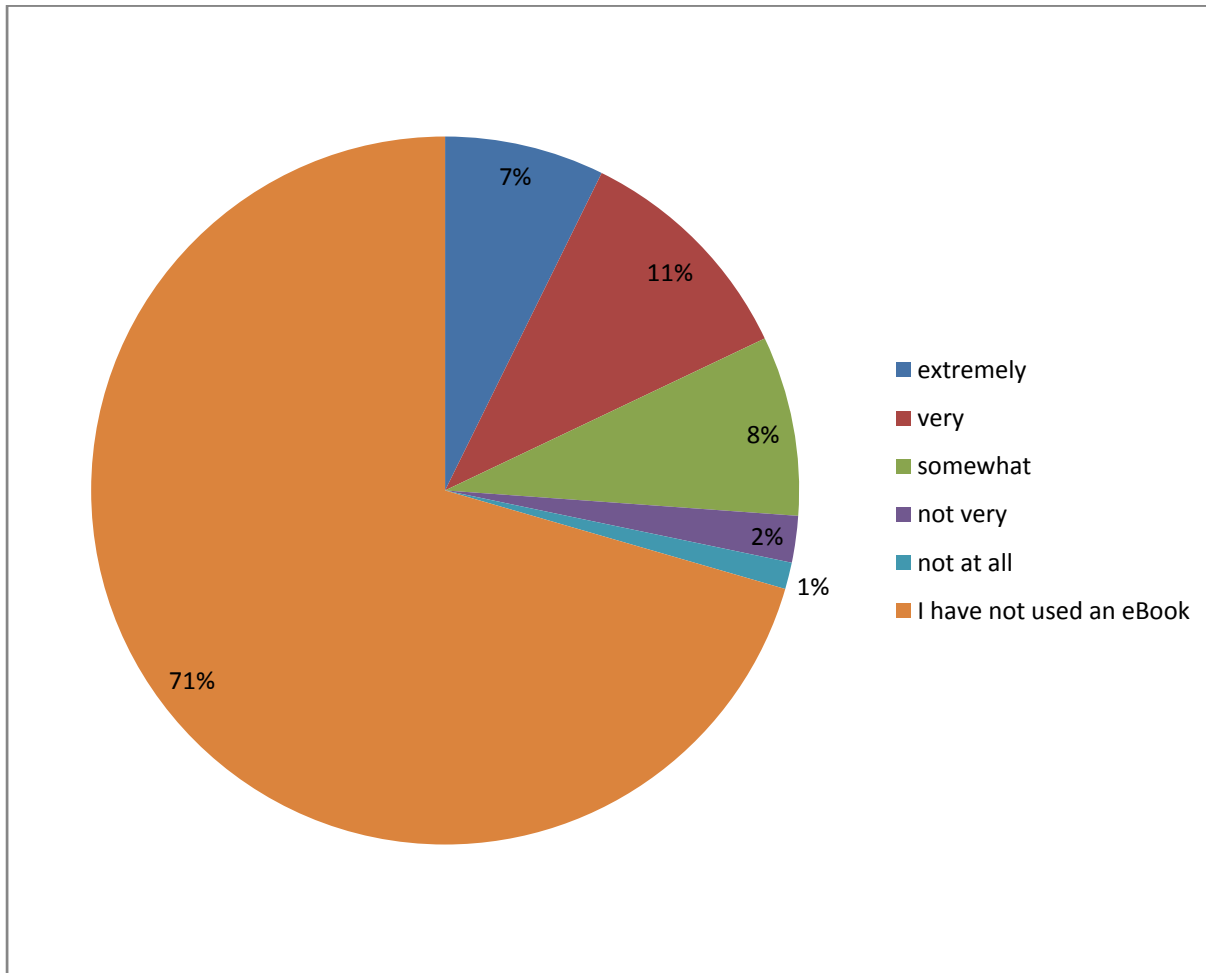
Percentages:



7. If you have accessed an SJRCC eBook, how useful did you find this resource?

Raw numbers: 24 extremely 35 very 27 somewhat 7 not very 4 not at all 232 I have not used an eBook

Percentages:



8. Are there additional online services you would like the Library to provide?

Suggestions:

Palatka Campus Library

- Perhaps a subscription to the Oxford Journals
- Subscription to the American Academy of Religion
- More fictional eBooks
- Directions to access fictional eBooks on library web page
- Interested in free eBooks
- Music samples
- Games

Orange Park Campus Library

Its fine how it is

I am very happy with the library's online services

Not at the moment

Not that I can think of

Online news papers

No

No

No

No

No

No

No

No

No

No

No

No

Not that I know of

No

N/A

No

No

Wireless network

None

Buffet

No

No

Nope ~ I think you all have it covered

Downloadable ebooks (even if there temp files)

Maybe more specific databases subjects

It would be nice if there were more ebooks available in lincweb

No

N/A

More full text articles on your online database

None every online tool available is great

No

No

No

No

No

No

No

No

DVD/CD's for classroom use/ research

N/A

St. Augustine Campus

"Pictures like presidents"

"Free stuff, and chicken. And tots."

"Yes cooler web sites"

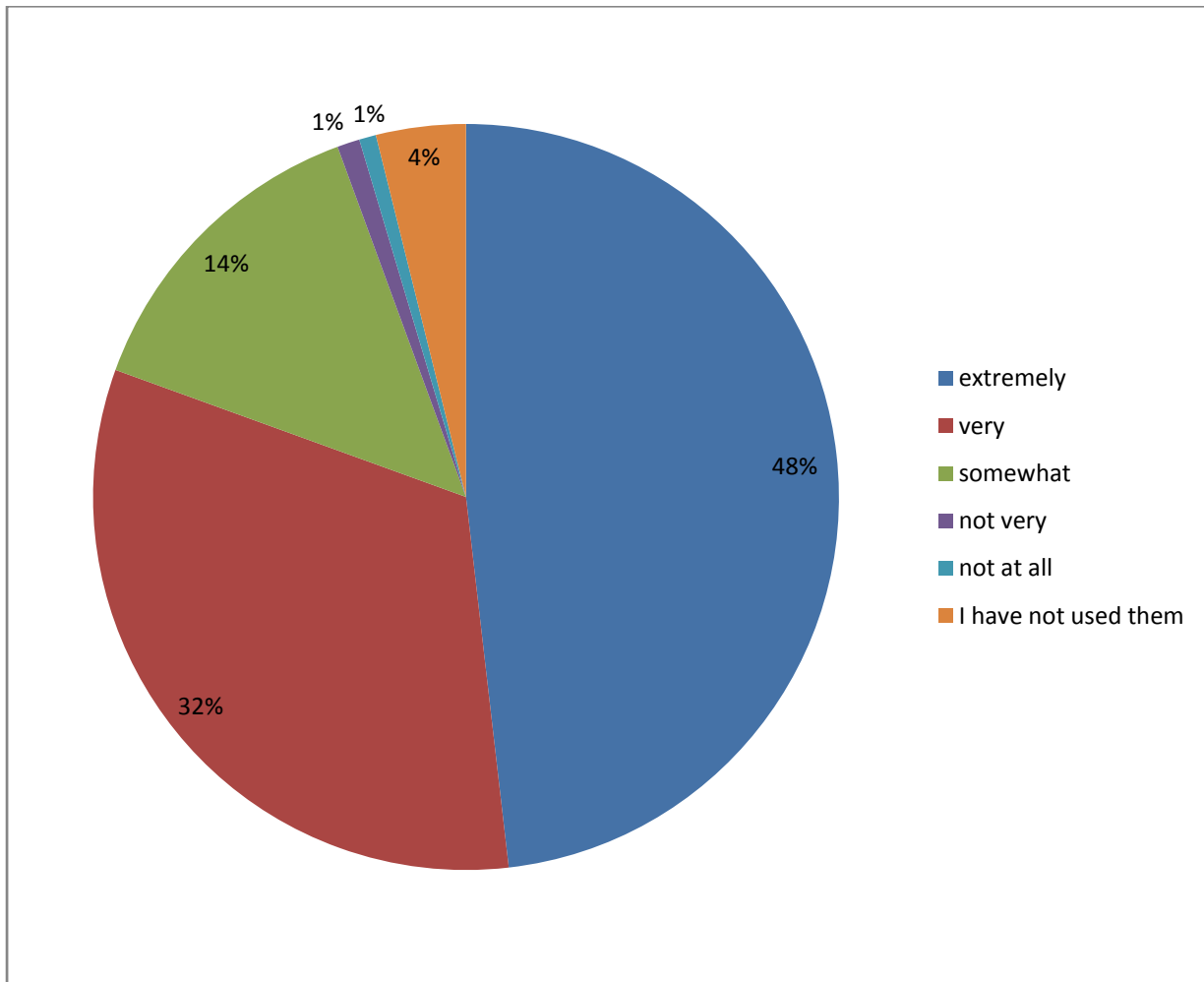
"It would be useful if we could sign into the library through my portal without inputting an ID and password."

"No, there's a wide variety of online services."

9. How satisfied are you with the Library's complement of services?

Raw numbers: 198 extremely 133 very 57 somewhat 4 not very 3 not at all 16 I have not used them

Percentages:



10. Are there any additional services you would like the Library to provide?

Suggestions:

Palatka Campus Library

- More eBooks
- Food
- Fictional books
- Possibly an In-Library IT guy to be able to help students with personal computers
- A snack bar
- Book club

Orange Park Campus Library

No, it is fine as it is

It would be nice if some staff had more technical knowledge

A quiet space!

Not at the moment

Not that I can think of

No

No

No

No

No

No

No

No

No

No

No

No

Nope, the library is AWESOME as is.

No

N/A

No

Wireless network for laptop

None

Buffet

Buffet

No

Nope

Small study rooms for the orange park campus (there are some in the St. Augustine campus)

No

N/A

No

N/A

(none) maybe coffee

No

No

Clored ink

No, I can't think of any

Buffet

More computers

No

No

Telephone, vending machines, TVw/headphones

Can we talk about those free snacks?

St. Augustine Campus Library

"coffee"

"massages, day care, cleaning services"

"more quiet rooms"

"later hours and better hours on the weekends" (same respondent who mentioned hours on question 4)

"more DVD's"

"increase the amount of equipment for hearing impaired students"

"DVD drives on the computers to watch DVDs for class"

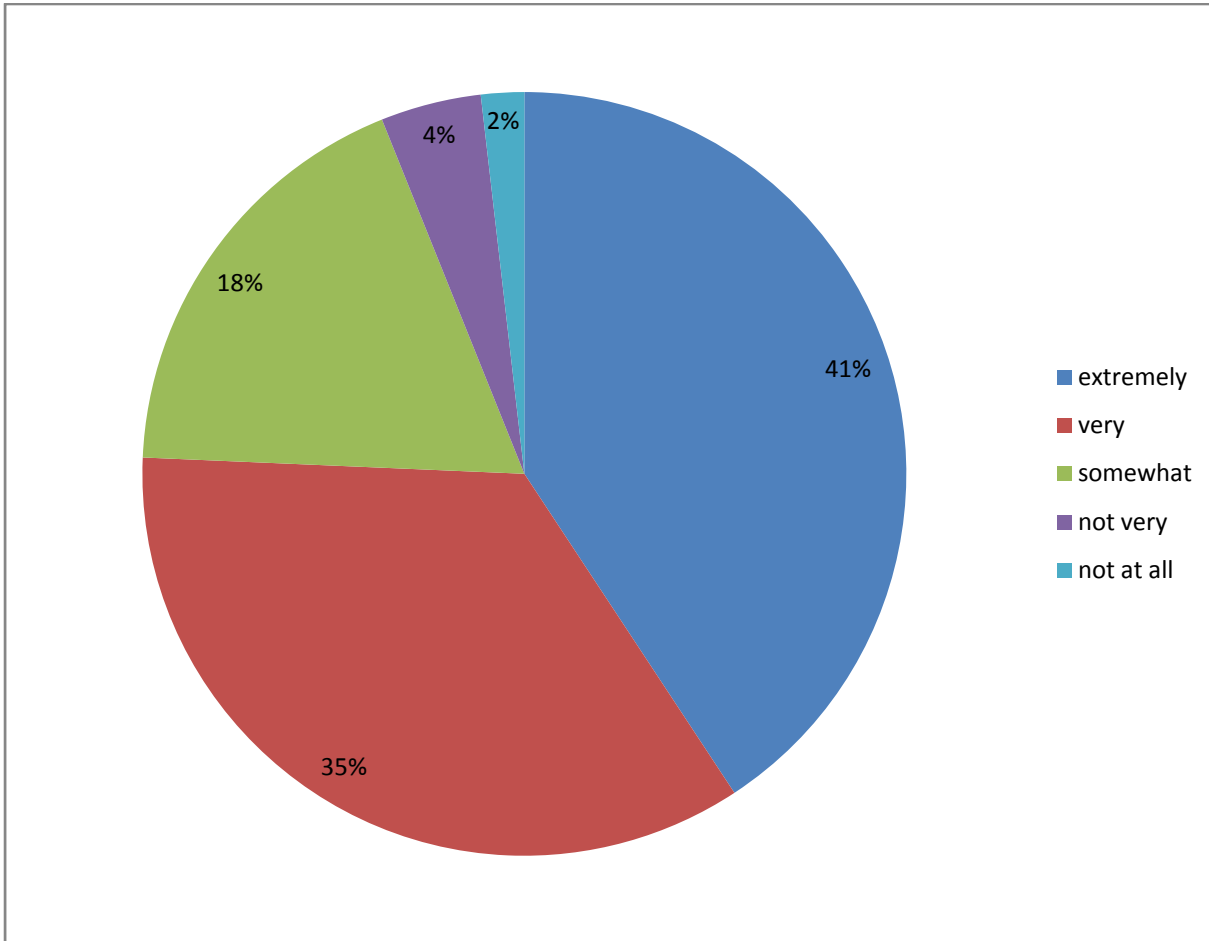
"Answers to check HW" ("tots" respondent)

"No, I am very pleased with the library."

11. How important is the SJRCC Library to you?

Raw numbers: 134 extremely 115 very 60 somewhat 14 not very 6 not at all

Percentages:



Written-in comments (even though no space was provided)

Palatka Campus Library

- Librarians Rock!
- Everyone is helpful and attentive.
- Great group of people for a college library
- Everything is great (2)
- It's worked well for me
- I think the library is great like it is

Orange Park Campus Library

w/out it my school career would be extremely dissapointing

St. Augustine Campus

“Thank you for all you do!! 😊 “

“The “head library guy” excellent resource for projects, knows his stuff, help me get an “A+” on 2 diff. projects (don’t know his name, sits on corner office) Royce Baass”