

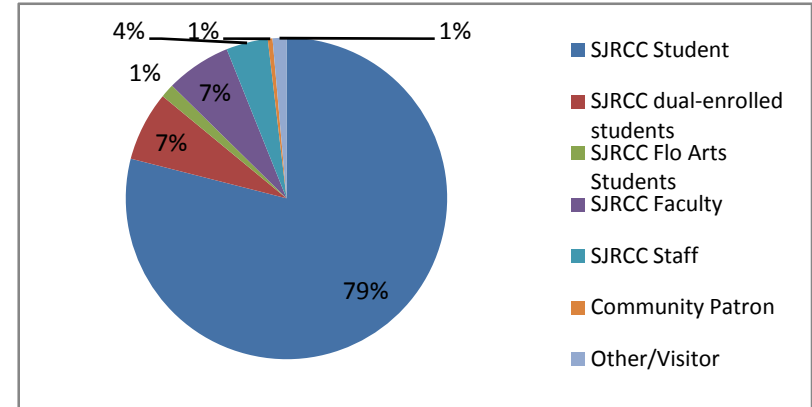
**SJRCC CAMPUS LIBRARY
ANNUAL CUSTOMER OPINION SURVEY
2006 - 2007 CUMALATIVE TABULATED RESULTS**

n =214

1) Are you a:

SJRCC Student	169	79%
SJRCC dual-enrolled students	15	7%
SJRCC Flo Arts Students	3	1%
SJRCC Faculty	14	7%
SJRCC Staff	9	4%
Community Patron	1	0%
Other/Visitor	3	1%
Total	214	100%

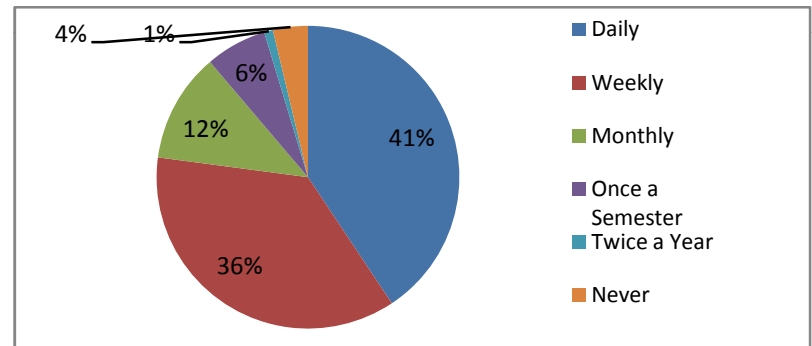
Responses	% of Total
169	79%
15	7%
3	1%
14	7%
9	4%
1	0%
3	1%
214	100%



2) How often do you visit the Library in person?

Daily	87	41%
Weekly	78	36%
Monthly	25	12%
Once a Semester	14	7%
Twice a Year	2	1%
Never	8	4%
Total	214	100%

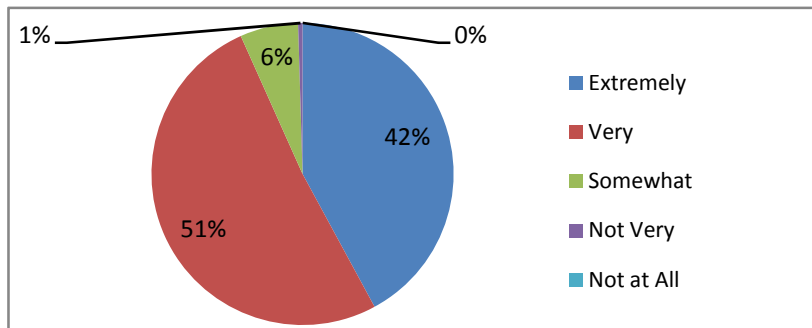
Responses	% of Total
87	41%
78	36%
25	12%
14	7%
2	1%
8	4%
214	100%



3) How satisfied are you with Library services?

Extremely	88	42%
Very	107	51%
Somewhat	13	6%
Not Very	1	0%
Not at All	0	0%
Total	209	100%

Responses	% of Total
88	42%
107	51%
13	6%
1	0%
0	0%
209	100%

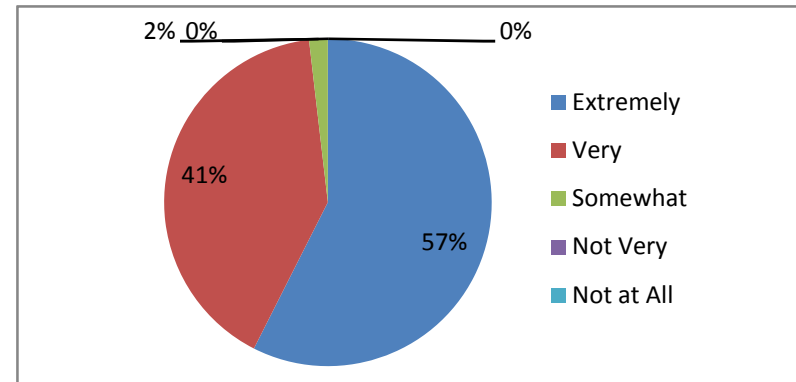


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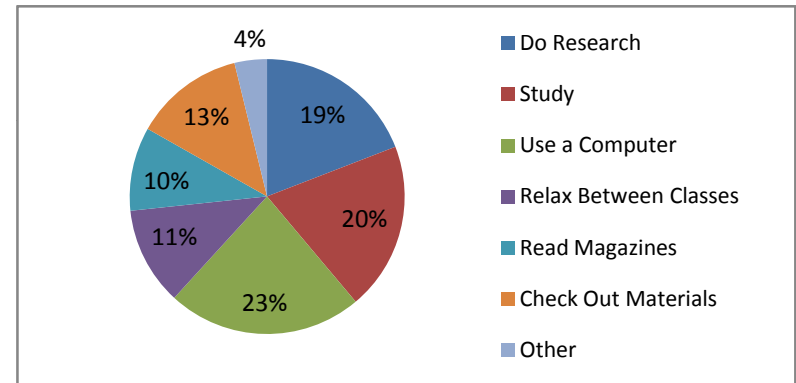
4) How helpful is the Library staff?

Extremely	123	57%
Very	87	41%
Somewhat	4	2%
Not Very	0	0%
Not at All	0	0%
Total	214	100%



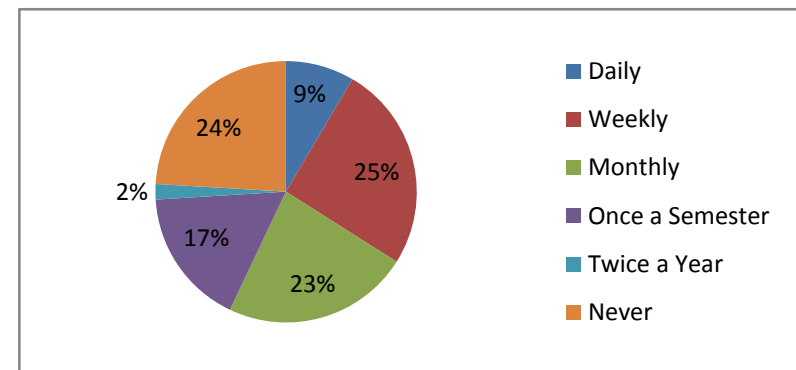
5) When you visit the Library do you
(check all that apply):

Do Research	134	24%
Study	139	24%
Use a Computer	161	28%
Relax Between Classes	81	14%
Read Magazines	69	12%
Check Out Materials	91	16%
Other	27	5%
Total	568	100%



6) How often do you acces Library resources
(databases, catalog, library website) online
from home or from a campus office?

Daily	18	8%
Weekly	54	25%
Monthly	49	23%
Once a Semester	36	17%
Twice a Year	4	2%
Never	51	24%
Total	212	100%

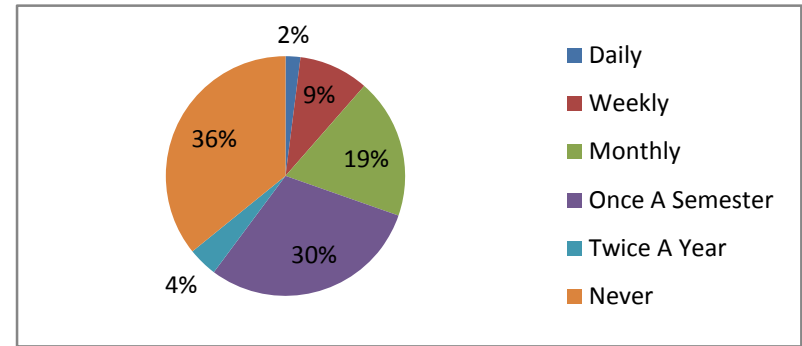


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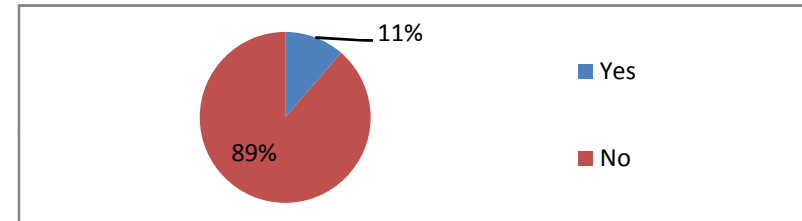
7) How often do you check out books?

Daily	4	2%
Weekly	19	9%
Monthly	38	19%
Once A Semester	60	30%
Twice A Year	8	4%
Never	72	36%
Total	201	100%



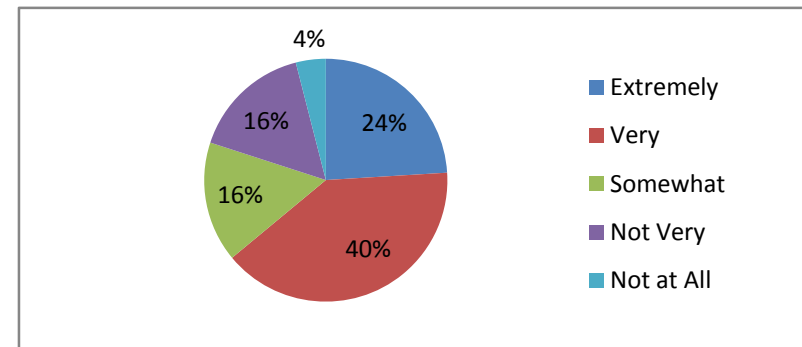
8) Have you ever uses SRJCC eBook?

Yes	24	11%
No	187	89%
Total	211	100%



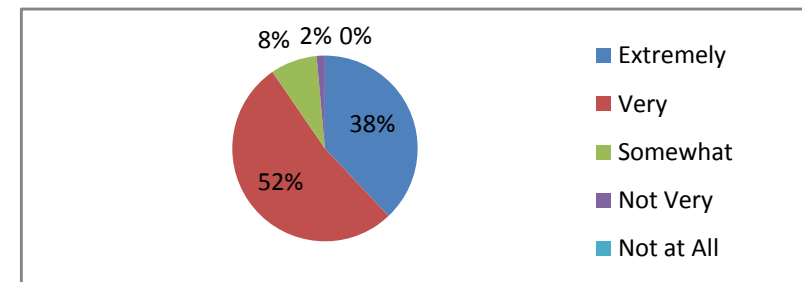
8a) If yes, how useful did you find the eBook(s)?

Extremely	6	24%
Very	10	40%
Somewhat	4	16%
Not Very	4	16%
Not at All	1	4%
Total	25	100%



9) How satisfied are you with Library facility?

Extremely	79	38%
Very	109	52%
Somewhat	17	8%
Not Very	3	1%
Not at All	0	0%
Total	208	100%

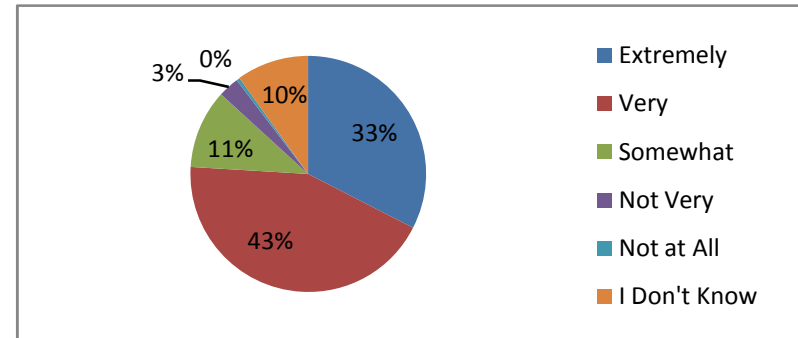


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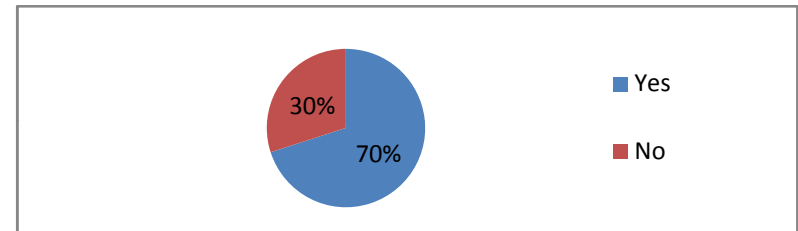
10) How conducive is the Library facility to studying?

Extremely	69	36%
Very	92	48%
Somewhat	23	12%
Not Very	6	3%
Not at All	1	1%
I Don't Know	21	23%
Total	191	100%



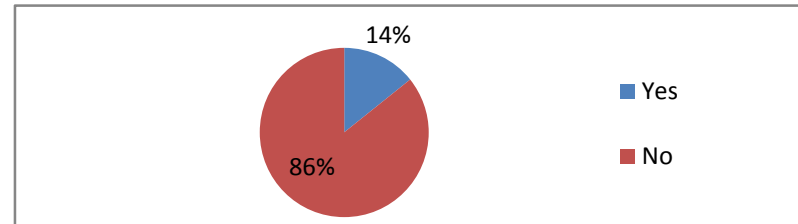
11. Is the number of computers and printers in the Library adequate?

Yes	145	70%
No	62	23%
Total	207	100%



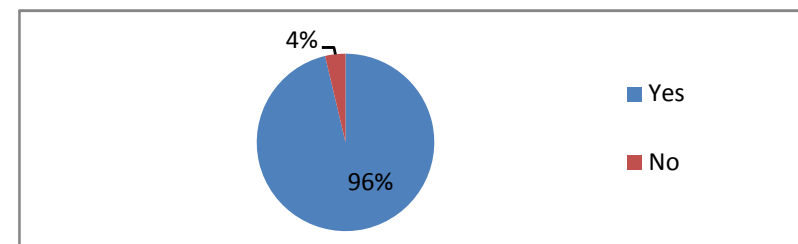
12) Have you used the InterLibrary Loan (ILL) service this semester?

Yes	29	14%
No	175	86%
Total	204	100%



12a) If yes, was your request filled in a timely manner?

Yes	26	96%
No	1	4%
Total	27	100%



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13) How important is the SRJCC Library to you?

Extremely	85	42%
Very	83	41%
Somewhat	27	13%
Not Very	5	2%
Not at All	2	1%
Total	202	100%

